

[Back to listings](#)



CAF Cash Account

Ethos / Approach to banking

We specialise in providing banking and lending services for charities and social purpose enterprises. We believe in the power of good, and in treating your goals as our own. Everything we do is geared towards helping you support the people who turn to you. Our experienced customer service team will help you achieve your goals. Let us support you. So you can support others.

What is the name of your account(s) and who is eligible?

CAF Cash Account

Charities and social purpose enterprises which are registered in the UK with a UK-resident main contact.

Which types of Charitable Entities are you able to offer accounts to?

- Registered Charity (CIO, SCIO)
- Charitable Company (limited by guarantee)
- Unincorporated Association
- Trusts

What branch-based services do you offer:

- Cash deposits
- Cheque deposits

Pay in cash and cheques at the counter at HSBC branches (which offer full counter services), or Royal Bank of Scotland (RBS) branches in Scotland.

Do you offer any services through the Post Office or Banking Hubs? Please specify.

Yes. You can use Post Office branches for depositing cash and cheques.

What online services do you offer:

Online Banking

- Our online banking service provides access level settings and dual authorisation to keep your funds secure.
- View account balances, view, download and print statements, and make payments.

How do you add someone to the mandate? Having the right individuals on the mandate is critical for a charity to bank effectively.

Download a form from our website. Once completed, post it back to us.

Alternatively, you can call or email our Customer Service Team and request a form to be sent to you.

How do you add someone to online banking?

By logging into online banking.

An account user with the relevant Administration Rights can add additional users to online banking.

Do your Current accounts offer credit interest or is a separate Deposit account required?

Yes, our CAF Cash Account pays credit interest and higher rates can be earned on our deposit accounts.

Debit cards allowed on the account?

Yes, withdraw money and make payments with our Business card. Accepted wherever you see the Mastercard® logo.

Minimum opening deposit amount required?

£0 - No minimum balance

Free banking and any requirements? (turnover)

No. There is a £5 monthly account fee.

Fee Information Document (link to) / Tariff

Please see our Tariff of Charges. [Click here.](#)

Do you offer international payments? Do you have any advice for charitable entities making overseas payments?

Yes. To send money directly to a bank account outside the UK, either in pounds or foreign currency, you'll need to complete a 'Sending money outside the UK' form which is available to download from our website.

We recommend reading this guidance: [Click here.](#)

Additional services available

Yes. Our UK-based customer service team are ready to help you Monday to Friday, 9am - 5pm (excluding English bank holidays).

Borrowing from CAF Bank - A loan could help write the next chapter of your organisation's story. Our secured loans start at £150,000 and go up to £10m.

A range of other CAF charity savings and investment options are available, introduced by CAF Financial Solutions Limited (CFSL).

Fraud prevention - Stay ahead of the latest threats and find out how to report a suspected scam. Visit our security centre [here.](#)

Dual authorisation for payments

Yes.

Dedicated phone line

Yes.

Please click here to view CAF Cash Account profile on their website.

Information correct as at July 2024

Best for

- Dedicated phone line
- Dual Authorisation
- Interest paid on Current Account
- Post Office / Banking Hub services

[Back to listings](#)