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## Reliance Bank Charity & Business Current Account

### **Ethos / Approach to banking**

Giving Money Meaning

Helping good people do great things with money

Reliance Bank has been at the forefront of social impact banking since 1890, when we were formed to be the bank for The Salvation Army. Reliance Bank are proud of its shareholder The Salvation Army International, whose mission it is to help people whose lives have been affected by emergencies, disasters, poverty and social inequality. The power to change lives for the better - As a Bank we've supported businesses and charities for over 134 years and we prioritise business lending to organisations that deliver positive social impact in the UK, so you'll be joining a group of like-minded people. If you would like to save or bank with us visit our website.

### **What is the name of your account(s) and who is eligible?**

- Charity & Business Current Account

### **Which types of Charitable Entities are you able to offer accounts to?**

- Registered charities
- Charitable Incorporated Organisations (CIOs)
- Scottish Charitable Incorporated Organisations (SCIOs)

- Not for profit limited companies registered at Companies House
- Churches and places worship

**What branch-based services do you offer:**

None. Counter services available via HSBC and Natwest branch banking.

**If branch-based services differ on a regional basis, do you have a postcode search function that clients can use?**

No.

**Do you offer any services through the Post Office or Banking Hubs?  
Please specify.**

Yes. Counter services available via HSBC and Natwest branch banking.

**What online services do you offer:**

Reliance Bank Website

**How do you add someone to the mandate? Having the right individuals on the mandate is critical for a charity to bank effectively.**

- Via - Email / Post
- Alternatively, you can call our support desk and ask to speak to the mandates team.

**How do you add someone to online banking?**

Via Email / Post / Telephone

The signatory will need to go through ID&V and will need to provide identification documents before they can access the account

**Do your Current accounts offer credit interest or is a separate Deposit account required?**

No. A separate deposit account is required for interest bearing accounts.

**Debit cards allowed on the account?**

Yes.

**Minimum opening deposit amount required?**

£0.

**Free banking and any requirements? (turnover)**

No.

**Fee Information Document (link to) / Tariff**

Please see our Banking Charges leaflet within the charges section. [Click here.](#)

**Do you offer international payments? Do you have any advice for charitable entities making overseas payments?**

Yes. Please note that some countries and areas may be deemed high risk and there may be restrictions in place.

Please review terms carefully if you are making payments in other currencies due to exchange rates, Euro / \$. There may be additional fees to pay depending on how and where you are sending money to.

## **Additional services available**

Yes. If you require any further support please contact our customer experience team at: [customer.experience@reliancebankltd.com](mailto:customer.experience@reliancebankltd.com)

## **Dual authorisation for payments**

Yes.

## **Dedicated phone line**

Yes. All calls are dealt with through our UK based Customer Experience Team.

Please click [here](#) to view Reliance Bank Charity & Business Current Account profile on their website.

*Information correct as at July 2024*

Best for

- Dedicated phone line
- Dual Authorisation
- Post Office / Banking Hub services

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