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Metro Bank Community Current Account

Ethos / Approach to banking

- Managing your money shouldn't be complicated.
- Discover People-People Banking with local business managers to help support you and your business banking
- No monthly fee - First 200 fee free transactions
- Rated #1 for business store service* (**Independent CMA survey carried out in Great Britain by BVA BDRC between January 2022 and December 2022. Results at www.bva-bdrc.com)

We support our Communities and provide our Community Current Account which can help you organise the local Saturday football club's finances, or stay on top of a charity's accounts.

What is the name of your account(s) and who is eligible?

Community Current Account. To open a Community Current Account, you must be 18 years or over and your organisation:

- Must be classified as a UK-based club, society or charity
- Have a maximum annual turnover that does not exceed £250,000

- Hold a maximum limit of three account operators

What we need to open your account

Please bring us the right documents, so we can get your account up and running straight away.

Different types of organisations will need different documents:

- Registered charity: Minutes of the Meeting and Charity Commission number
- Registered and limited charity: Charity Commission number and Company Registration number
- Club/society/association: Minutes of the Meeting and constitution documents. If there are no Constitution documents available, a letter on headed paper
- Confirming the same information is acceptable.

Which types of Charitable Entities are you able to offer accounts to?

In order to open and maintain a Metro Bank Community Account you need to:

(a) be classified as a Club, Society or Charity

(b) have a turnover and/or annual balance sheet total that does not exceed £250,000

(c) a maximum limit of three account operators.

What branch-based services do you offer:

- ATM Withdrawals
- Automated Credits
- Bill Payments (Store and Internet)
- Cheque Payments
- Cheques Deposited

- Debit Card Payments
- Direct Debit
- Faster payments
- Standing orders

Customers are free to use the branch for cash, cheque deposits, though we encourage our customers to use online services where possible as it is more secure and efficient for them.

Any combination of those mentioned above are free up to 200 in total. Thereafter £.30 each.

If branch-based services differ on a regional basis, do you have a postcode search function that clients can use?

Yes. [Click here.](#)

Do you offer any services through the Post Office or Banking Hubs? Please specify.

Yes.

- Paying in cash
- Paying in cheques
- Get change

[Click here for more information.](#)

What online services do you offer:

Online and Mobile Banking

Our Business Online Banking is here to take the stress out of managing your accounts, so you have more time to get on with the things that make a

difference. With our easy-to-use platforms, you can view your statements, make payments and keep track of your account activity from anywhere, any time.

We have Business online banking and the App, Business Online Plus, Commercial Online Banking.

How do you add someone to the mandate? Having the right individuals on the mandate is critical for a charity to bank effectively.

Please contact your Local Business Manager.

How do you add someone to online banking?

Via online or mobile banking. Requests for a new nominated person may be made via telephone, visiting the store or via the internet.

Do your Current accounts offer credit interest or is a separate Deposit account required?

No. A separate deposit account is required for interest bearing accounts.

Debit cards allowed on the account?

Yes.

Minimum opening deposit amount required?

£1.

Free banking and any requirements? (turnover)

We offer free banking.

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Fee Information Document (link to) / Tariff

Please see our Banking Charges leaflet within the charges section. [Click here.](#)

Do you offer international payments? Do you have any advice for charitable entities making overseas payments?

Yes. [Click here.](#) Please note that some countries and areas may be deemed high risk and there may be restrictions in place.

International payments SWIFT : £25, International Payment SEPA £0.20, Same day UK Chaps payments £25

Additional services available

Yes. A range of support tools to help you manage and grow your business:

- Accounting Software
- Business Builder tools and guidance
- Mentor services
- Payment services

Dual authorisation for payments

Yes.

Dedicated phone line

Yes.

Please click here to view Metro Bank Community Current Account profile on their website.

Information correct as at July 2024

Best for

- Dedicated phone line
- Dual Authorisation
- Free banking
- Post Office / Banking Hub services

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