



## 2021 schedule at a glance:

DATE	TYPE	ACTIVITY	LEARN MORE
02/02/2021	Webinar	Open Banking Futures	<a href="#">Learn more</a>
04/02/2021	Webinar	Future Ready Payments 2030	<a href="#">Learn more</a>
08/02/2021	Workshop	Director Development	<a href="#">Learn more</a>
09/02/2021	Workshop	Professional Negligence Claims, Opportunities and Challenges	<a href="#">Learn more</a>
11/02/2021	Webinar	Complaints Outlook 2021	<a href="#">Learn more</a>
23/02/2021	Workshop	Cyber Essentials	<a href="#">Learn more</a>
25/02/2021	Workshop	Asset Liability Committee (ALCO) Governance Framework Best Practice	<a href="#">Learn more</a>
01/03/2021	Course	International Diploma in Anti Money Laundering	<a href="#">Learn more</a>
08/03/2021	Course	International Diploma in Governance, Risk and Compliance	<a href="#">Learn more</a>
09/03/2021	Academy	Risk and Resilience Academy	<a href="#">Learn more</a>
08/03/2021 - 11/03/2021	Workshop Series	Customer Complaints Workshop Series: Successfully Working with Customers	<a href="#">Learn more</a>
15/03/2021 - 29/03/2021	Event	Regulatory Roadmap II	<a href="#">Learn more</a>
15/03/2021	Course	Diploma in Financial Crime Prevention	<a href="#">Learn more</a>
15/03/2021	Workshop	ICAAP Best Practice Principles	<a href="#">Learn more</a>
16/03/2021	Workshop	Financial Promotions	<a href="#">Learn more</a>
18/03/2021	Academy	Vulnerability Academy	<a href="#">Learn more</a>
22/03/2021	Course	Advanced Certificate in Regulatory Compliance	<a href="#">Learn more</a>
29/03/2021	Course	Advanced Certificate in Anti Money Laundering	<a href="#">Learn more</a>
29/03/2021	Course	Advanced Certificate in Practical Customer Due Diligence	<a href="#">Learn more</a>
29/03/2021	Course	Advanced Certificate in Managing Fraud	<a href="#">Learn more</a>
29/03/2021	Course	Advanced Certificate in Managing Sanctions Risk	<a href="#">Learn more</a>
14/04/2021	Workshop	ILAAP Best Practice Principles	<a href="#">Learn more</a>
15/04/2021	Workshop	Complaints Handling in 2021	<a href="#">Learn more</a>
21/04/2021	Academy	Conduct and Culture Academy	<a href="#">Learn more</a>
27/04/2021	Workshop	Commercial Customer Risk Focus Series	<a href="#">Learn more</a>
05/05/2021	Workshop	Interest Rate Risk in the Banking Book (IRRBB)	<a href="#">Learn more</a>
12/05/2021	Workshop	The Effective Board Development Programme	<a href="#">Learn more</a>
14/06/2021	Workshop	Recovery Planning and Resolution Planning Principles	<a href="#">Learn more</a>
25/06/2021	Workshop	Fundamentals of Integrated Balance Sheet Management	<a href="#">Learn more</a>
15/07/2021	Academy	Vulnerability Academy	<a href="#">Learn more</a>