

TO: Business & Operational Continuity Committee
Cc'd: COVID 19 Exit Strategy Group

Dear member,

Please find below the meeting note from Tuesday's meeting of the BOCC.

At our next meeting of the BOCC on **Tuesday 24 November**, we are pleased to confirm that **Matthew Swindells, former deputy CEO of NHS England** will join us. Members should have already received the invites. If you would like to ask specific questions to Matthew please forward them to myself or Rogan by **Friday 20 November, COP**.

1. Welcome and introductions from PA Consulting

- Members were joined by colleagues from PA consulting: Tom Wootton, Richard Chamier and Adam Stringer. Who presented their COVID-Awareness-Situation-Intelligence, (C-A-S-I) Tool (slides attached). This has been developed in conjunction with Unilever and was created in response for a demand for data to support real time decision making locally and globally. If members would like further information, some slides are attached for your reference. Please use the links above if you wish to contact any of the PA team, or alternatively we can put you in contact or pass on questions.

2. COVID-19 Intelligence Tool – Presentation and Q&A

- The demonstration showcased the tools various functionalities. Specifically, the capabilities which allow users to track the pandemic nationally, globally and on a local level. The tool can make predictions as to where the virus is spreading or moving into second and third waves of infection. The tool is currently able to provide a 14-day projection window and this is soon to be updated to allow for a 30-day look-ahead. As well as infection data, the tool uses mobility data to track people's movements, applicable to almost every country in the world. The use of social media data has enabled the tool to track key word and language use which may relate to areas seeing upcoming restrictions or identify events where social distancing may be disregarded.
- The presenters identified upcoming improvements to the tool which are shortly being released. These will include increased datasets and metrics, which may be able to track things such as hospital capacities and available ICU beds. In addition, the tool will grow its capabilities allowing it to pin-point real time events that may be at risk of being areas of 'super spreading'.
- The construction of the tool means it is able to exist and provide value outside of a COVID focus. The data, prediction and mapping capabilities of the tool may be easily transferred into contexts such as mapping trends in consumer behaviour and assisting with product management. The tool is designed to be separated out for individual needs, licences for different parts are available and can be adapted depending on need.

3. Issues for discussion and member queries

- Members briefly discussed their preparations for Brexit and whether the national lockdown has impacted their 'go-live' dates. Whilst this item will be picked up in more detail in a later meeting, one member did note that their current concerns exist around

time and information. For example, where preparation of IT systems would need to be changed, the timeline is shortening on being able to do this effectively.

4. AOB

- One member raised the progress on UK Finance talks with HMG and BEIS regarding the operational issues of Track and Trace for firms. UK Finance will pick talks back up in the following days and will provide members with an update on any changes, **ACTION.**

Thank you,

Action Number	Description	Accountable	Status	Due Date
1-13/10	UK Finance to work with members to facilitate a questionnaire on market/conduct risks for members to report in anonymously	UK Finance	In progress	24 November
1-27/10	UKF will work with relevant stakeholders and member groups to gather further information on the Target2 incident.	UK Finance	Open	10 November
2-3/11	One member raised that increased guidance from the FCA/PRA on forbearance principles for businesses would be helpful, to apply prudent credit principles as well as treating customer fairly.	UK Finance	Open	24 November
1-10/11	UK Finance will pick talks back up with HMG on T+T issues and will provide members with an update on any changes.	UK Finance	Open	24 November