

Week one: **02-06 November**

|            | MONDAY   | TUESDAY   | WEDNESDAY   | THURSDAY   | FRIDAY  |
|------------|--|---|---|--|---|
| From 07:30 | <b>Keynote: The Power of Analytics</b><br><br>Keynote: Making the Most of the New Data Model - ISO20022<br><br>A Transformational Moment for SME Banking | <b>APIs – the market’s key to unlocking lending</b> <b>PZ</b> | <b>The Future of Payment Operations in the Finance Industry</b> <b>PZ</b> | <b>Customer-Centric Tech: Banking Case Study</b> <b>PZ</b>       | <b>Behavioural Biometrics – the Unbearable Likeness of Beings</b> <b>PZ</b> |
| 10:00      |  |   | <b>Payments: Moving at Pace</b>   |  |   |
| 12:00      | <b>Fireside Chat: The Year We Digitised the Mortgage Sector</b>  | <b>Fireside Chat: Breaking Down the Silos</b>                 |   | <b>Keynote Interview with Digital Minister Matthew Warman MP</b> | <b>Fireside Chat: The Ethical Implications of AI in FS</b>                  |
| 14:00      | <b>Strategic Priorities Keynote Panel</b>  |   |   | <b>Frictionless User Authentication with Biometrics</b>          |   |

Week two: **09-13 November**

|            | MONDAY   | TUESDAY  | WEDNESDAY   | THURSDAY   | FRIDAY   |
|------------|--|--|---|--|--|
| From 07:30 | <b>Covid-19 : Innovating to Tackle Fraud and Financial Crime</b><br><br>Is the Payments Industry Ready for the Cloud?<br><br>Improving the Customer Experience in Financial Services | <b>Responsible AI: From Principles to Practice</b> <b>PZ</b> | <b>Getting Generation Rent onto the Property Ladder</b> <b>PZ</b> | <b>The Mortgage Hub: Revolutionising the Mortgage Experience</b> <b>PZ</b> | <b>Eradicating the ‘Poverty Premium’: Fintech’s Role</b> <b>PZ</b> |
| 10:00      | <b>The Future of Payments Infrastructure</b>   | <b>AI Innovations in Other Sectors</b>                       | <b>Open Banking, Innovation, and Customer Impact</b>              | <b>ROI: Return on Innovation Panel</b>                                     | <b>Educating Consumers on the Dangers of Technology</b>            |
| 12:00      |  |  |   | <b>A Digital Identity Trust Framework for Home Buying and Selling</b>      |  |
| 14:00      | <b>Tech for Good Keynote Panel</b>   | <b>Agile Scenario Planning and Stress Testing</b>            |   | <b>Beyond Covid-19: Bridging the Digital Divide in FS</b>                  |  |
| 15:00      | <b>Q&amp;A Drop-in: Strong Customer Authentication</b>   | <b>Q&amp;A Drop-in: Ethical AI</b>                           | <b>Q&amp;A Drop-in: Innovation in Practice</b>                    | <b>Q&amp;A Drop-in: Mortgage Tech</b>                                      | <b>Q&amp;A Drop in: Economic Crime Tech</b>                        |

Week three: **16-20 November**

|            | MONDAY  | TUESDAY  | WEDNESDAY  | THURSDAY   |
|------------|---|--|--|--|
| From 07:30 | <b>Automated Credit Control for Funders and their Clients</b> <b>PZ</b> | <b>The Future of Fraud Mitigation in an Era of Uncertainty</b> <b>PZ</b> | <b>Refining Your Innovation Engine to Better Serve Society During a Crisis</b> <b>PZ</b> | <b>Digitally Equipping Young People for the Future</b> <b>PZ</b>       |
| 10:00      |   |  | <b>The Big Debate: Global Innovation in Payments</b>                                     |  |
| 12:00      | <b>The Big Debate: Innovating to 2030 - the Next 10 Years</b>           | <b>The Big Debate: Technology - Friend of Foe?</b>                       | <b>The Big Debate: Functionality vs. Privacy</b>   | <b>The Big Debate: What Does Vulnerability mean in 2021?</b>           |
| 14:00      |   | <b>Understanding ML Techniques in Cyber Heists</b>                       |  | <b>Understanding Cryptocurrency Markets for Financial Institutions</b> |