

# Voluntary information on the key ways of supporting the needs of all personal current account customers

Information Table Template



## Supporting the needs of all our customers

If you have a current account with us, this table shows the key ways of supporting you when you need us.

### How we can help you if you are experiencing money worries

Dealing with the unexpected	▪	<a href="#">URL</a>
Additional help and support		

### How we can help you deal with a major life event

Contacting us	▪	<a href="#">URL</a>
Specialist support		
Bereavement	▪ ▪	<a href="#">URL</a> <a href="#">URL</a>
Other life events		

### How we can help you manage your day-to-day money better

Helping you understand your money		
Helping you develop your financial skills	▪	<a href="#">URL</a>

### Support you may find useful if you have a disability or a physical or mental health condition

Accessing cash		
Using your account	▪ ▪ ▪	<a href="#">URL</a> <a href="#">URL</a> <a href="#">URL</a>
Accessing information	▪	<a href="#">URL</a>
Allowing someone else to help you use your account		
Ways to interact with us		